

Please find enclosed some useful information in order to make your stay as

comfortable as possible

from 3:00 pm Check In: until 11:00 am Check out:

Breakfast: Working days 6:45 - 10:00 am

Weekends & holidays 07:00 am - 11:30 am

We are pleased to offer to your further breakfast guests or morning visitors our

breakfast buffet. The price is €22.00 per person.

24h check-In: Especially interesting for all late arrivals after 10:00 pm!

With our Ariane reservation terminal we offer an additional 24h check-in

possibility. The terminal can be found in the hotel entrance.

Please enter your individual reservation number or the surname which was used for the reservation. (in the entry field of the terminal). You will then get your

room card.

Upgrade: We are happy to offer you an affordable upgrade to the next room category

(subject to availability).

Wi-Fi: We offer free Wi-Fi in the entire hotel.

To do this, please select "Wemperhardt-free" in the network settings and

confirm the usage rules in the pop-up window / browser.

Parking: We offer more than 1 500 free parking and underground parking spaces in the

immediate vicinity of the hotel.

Dogs: Dogs are allowed (max. 2 small dogs per room). A dditional cleaning will be

> charged €15 per dog & night. Acces The Udo's Lounge is not allowed for hygienic reasons. (No fighting dog breeds, from 45cm the fitting of a muzzle is

compulsory).

On request and upon availability, we are happy to provide you with a baby cot, Baby cot:

free of charge. Please give us a short notice in good time before your arrival

(offer subject to availability).

Extra beds: Depending on the size of the room, we can offer you to prepare max. I extra

bed in the "comfort" category (offer subject to availability). This service is

charged €40 per bed & person, including breakfast.

Attentions: You wish flowers, homemade pralines or other attentions as surprises in the

> room? We are very happy to advise you personally. You can for example already get a nice bouquet of flowers, created by our in-house florists, from €35.

The Hotel Wemperhardt is a non-smoking hotel. Please note that smoking in Non-smoking:

the rooms is strictly forbidden and that we will charge €250 to the customer for

additional cleaning costs in case of non-compliance with this rule.

The shopping centre, which is connected to the hotel, offers a variety of high Shopping:

quality shopping opportunities and is open 363 days a year.

SHOPPING CENTER MASSEN

Mon. - Sat.: 10:00 am - 6:30 pm Sun. & holidays: 10:00 am - 6:00 pm

LA GRANDE ÉPICERIE MASSEN

Mon. - Sat.: 7:30 am - 7:00 pm Sun. & holidays: 9:00 am - 6:00 pm

More information: www.massen.lu

Please contact us for or all questions and concerns regarding your stay.



RESTAURANTS & EVENT LOCATIONS



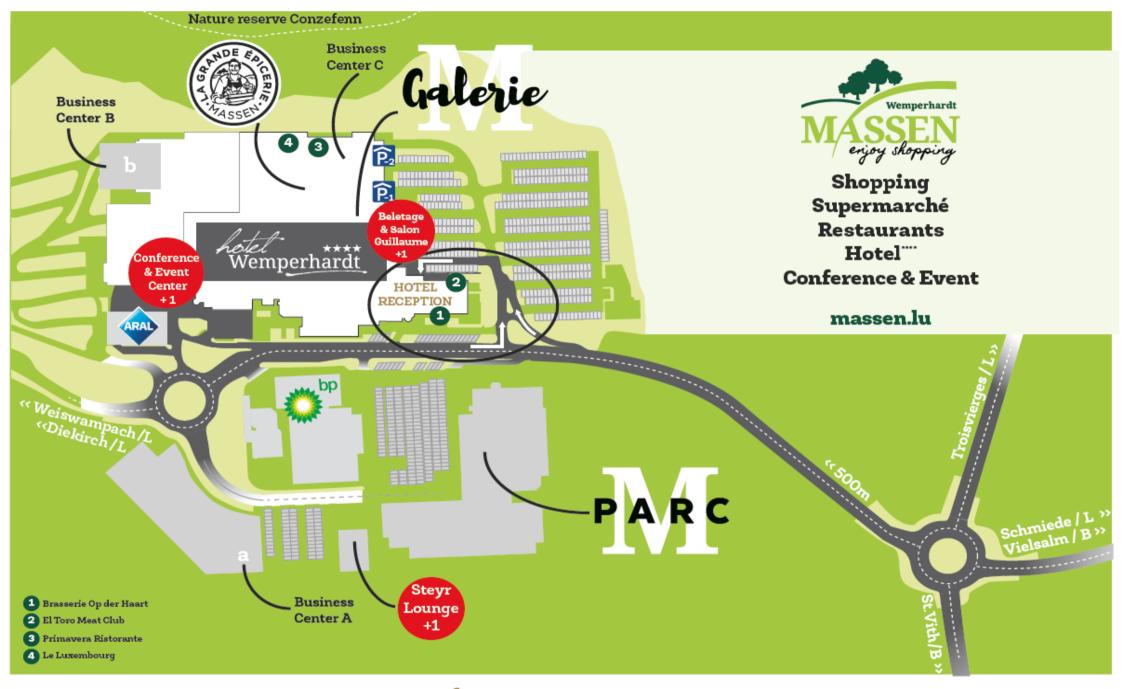












Tel. +352 26 901-501 hotel@wemperhardt.lu www.wemperhardt.lu



Op der Haart 24 9999 Wemperhardt Luxembourg 50° 8' 55.061" N 6° 3' 26.64" E

Self Check-in

ARIANE



With Ariane our 24h self check-in system you can check in independently at any time.









Self Check-in

How does Ariane work?

The Ariane Self Check-In works 24/24h. For the check-in with Ariane you can use your credit card as well as your normal bank card!

- 1 Select language
- 2 Select with/without reservation
- 3 Enter reservation number
- 4 Overview of the booking
- 5 Approve by signing with the corresponding pen
- 6 Afterwards, the room key will be printed

We wish you a pleasant stay.



ROOM CARD

PROOF





Good to know





Mon.-Sat.: from 11:30 a.m. - 3:00 p.m. & from 6:00 p.m. - 9:00 p.m. Sun.: from 11:30 a.m. - 10:00 p.m.

massen.lu/menus/eltoro_menukarte.pdf

In the "El Toro Meat Club", the guest experiences our passion for quality meat in a stylish atmosphere on two floors and accompanied by excellent service.





Mon.-Sun. from 6:30 a.m. - 6:00 p.m.

massen.lu/menus/bakstuff-menu.pdf

Grated potato pancakes, soups, crêpes, croques monsieur, tarte flambée, Pizza & Hot Drinks. Brasserie OP DER HAART



Restaurant: from 11:30 a.m. - 10:00 p.m. Bar: from 10:00 a.m. - 10:00 p.m.

massen.lu/menus/brasserie.pdf

The Brasserie "Op der Haart" is known for its home-style cooking in the Dreiländereck. If you just want to have a drink, you can do so in the brasserie bar.





Mon.-Fri.: from 11:30 a.m. - 3:00 p.m. Sat. & Sun.: from 11:30 a.m. - 6:00 p.m.

massen.lu/menus/self-service.pdf

A fast, no-frills service combined with a large selection of regional and international products that change daily.





Mon. & Tue: from 11:30 a.m. - 3:00 p.m. We.-Sun: 11:30 a.m. - 9:00 p.m.

massen.lu/menus/primavera_speisekarte.pdf

Enjoy southern dishes in a modern atmosphere in the centre of the Massen Shopping Centre, with a view of the Conzefenn nature reserve.





Mon.-Sun. from 11:30 a.m. - 7:00 p.m.

massen.lu/menus/bella_vista_karte.pdf

Bella Vista offers a wide range of sweet and savoury pancakes, delicious Belgian waffles and homemade ice cream.

Wiener Kaffeehaus



Mon.-Sun. from 10:00 a.m. - 6:00 p.m.

massen.lu/menus/wiener_kaffeehaus_karte.pdf

Wiener Kaffeehaus offers you not only a multitude of coffee variations, but also regional beers, small snacks and home-made pastries.

BISTRO BP



Mon.-Fri. from 05:30 a.m. - 9:30 p.m. Sat. from 6:00 a.m. - 9:30 p.m. Sun. from 8:00 a.m. - 9:30 p.m.

massen.lu/menus/bp_speisekarte.pdf

Breakfast, sandwiches, pizza, kebab, hamburger, hot dogs, snacks, coffee





Mon.-Sun. from 11:30 a.m. - 8:00 p.m.

massen.lu/menus/snacky.pdf

Variations of freshly grilled juicy burgers with 180g of pure beef, served with home-made fries and homemade sauces.



Fancy an exciting nature experience?

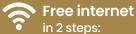


The Conzefenn is waiting right outside your door! https://www.komoot.de/tour/173658757



There are **microwaves** on the floors 2, 3 and 4.

Homemade dishes to warm up you can find in **La Grande Épicerie Massen**



1.: select "wemperhardt free"
2.: in the browser "confirm all conditions" and done. No code needed.



WhatsApp Service +352 661 748 240

We are also available during reception hours via Whats App.

For Rommservice / beverage service you reach us under the number **-501**

Service fee: 15€



You will find the information sheet here:



https://www.wemperhardt.lu/docs/gaestemappe_DE_FR_EN.pdf



daily: from 4:00 p.m. - 9:00 p.m. Saunabag on request



Mon. - Fri.: from 7:00 a.m. - 10:00 a.m. Weekend & holidays: 7:00 a.m. - 11:30 a.m.