

	Please find enclosed some useful information in order to make your stay as comfortable as possible
Check In:	from 3:00 pm
Check out:	until 11:00 am
Breakfast:	Working days 6:45 – 10:00 am Weekends & holidays 07:00 am – 11:30 am We are pleased to offer to your further breakfast guests or morning visitors our breakfast buffet. The price is €22.00 per person.
24h check-In:	Especially interesting for all late arrivals after 10:00 pm! With our Ariane reservation terminal we offer an additional 24h check-in possibility. The terminal can be found in the hotel entrance. Please enter your individual reservation number or the surname which was used for the reservation.(in the entry field of the terminal). You will then get your room card.
Upgrade:	We are happy to offer you an affordable upgrade to the next room category (subject to availability).
Wi-Fi:	We offer free Wi-Fi in the entire hotel. To do this, please select „Wemperhardt-free“ in the network settings and confirm the usage rules in the pop-up window / browser.
Parking:	We offer more than 1 500 free parking and underground parking spaces in the immediate vicinity of the hotel.
Dogs:	Dogs are allowed (max. 2 small dogs per room).A dditional cleaning will be charged €15 per dog & night. Acces The Udo's Lounge is not allowed for hygienic reasons. (No fighting dog breeds, from 45cm the fitting of a muzzle is compulsory).
Baby cot:	On request and upon availability, we are happy to provide you with a baby cot, free of charge. Please give us a short notice in good time before your arrival (offer subject to availability).
Extra beds:	Depending on the size of the room, we can offer you to prepare max. 1 extra bed in the "comfort" category (offer subject to availability). This service is charged €40 per bed & person, including breakfast.
Attentions:	You wish flowers, homemade pralines or other attentions as surprises in the room? We are very happy to advise you personally. You can for example already get a nice bouquet of flowers, created by our in-house florists, from €35.
Non-smoking:	The Hotel Wemperhardt is a non-smoking hotel. Please note that smoking in the rooms is strictly forbidden and that we will charge €250 to the customer for additional cleaning costs in case of non-compliance with this rule.
Shopping:	The shopping centre, which is connected to the hotel, offers a variety of high quality shopping opportunities and is open 363 days a year. SHOPPING CENTER MASSEN Mon. – Sat.: 10:00 am – 6:30 pm Sun. & holidays: 10:00 am – 6:00 pm LA GRANDE ÉPICERIE MASSEN Mon. – Sat.: 7:30 am – 7:00 pm Sun. & holidays: 9:00 am – 6:00 pm More information: www.massen.lu Please contact us for or all questions and concerns regarding your stay.

RESTAURANTS & EVENT LOCATIONS

primavera
ristorante



(+352) 26 901-911

EL TORO
PIZZA CLUB



(+352) 26 901-912

Brasserie
OP DER HAART



(+352) 26 901-903

AFTER-WORK



(+352) 26 901-901

BELETAGE



(+352) 26 901-999

BELLA VISTA
CREPES, WAFFLES & ICE CREAM



Nature reserve Conzefenn



Business Center C

Business Center B

Galerie



**Shopping
Supermarché
Restaurants
Hotel******

Conference & Event

massen.lu

Conference & Event Center +1



hotel Wemperhardt ****

Beletage & Salon Guillaume +1

HOTEL RECEPTION

« Weiswampach / L »
« Diekirch / L »

bp

PARC

« 500m »

Troisvierges / L »

Schmiede / L »
Vielsalm / B »

St. Vith / B »

- 1 Brasserie Op der Haart
- 2 El Toro Meat Club
- 3 Primavera Ristorante
- 4 Le Luxembourg

Business Center A

Steyr Lounge +1

Tel. +352 26 901-501
hotel@wemperhardt.lu
www.wemperhardt.lu

hotel Wemperhardt ****

Op der Haart 24
9999 Wemperhardt
Luxembourg
50° 8' 55.061" N
6° 3' 26.64" E

Self Check-in

ARIANE



HOTEL RECEPTION

SELF CHECK-IN - ARIANE

With Ariane our 24h self check-in system you can check in independently at any time.



Self Check-in

ARIANE

How does Ariane work?

The Ariane Self Check-In works 24/24h. For the check-in with Ariane you can use your credit card as well as your normal bank card!

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- 1 Select language
- 2 Select with/without reservation
- 3 Enter reservation number
- 4 Overview of the booking
- 5 Approve by signing with the corresponding pen
- 6 Afterwards, the room key will be printed

We wish you a pleasant stay.



Good to know



Mon.-Sat.: from 11:30 a.m. – 3:00 p.m.
& from 6:00 p.m. – 9:00 p.m.
Sun.: from 11:30 a.m. – 10:00 p.m.

massen.lu/menus/eltoro_menuskarte.pdf

In the "El Toro Meat Club", the guest experiences our passion for quality meat in a stylish atmosphere on two floors and accompanied by excellent service.

Brasserie OP DER HAART



Restaurant: from 11:30 a.m. – 10:00 p.m.
Bar: from 10:00 a.m. – 10:00 p.m.

massen.lu/menus/brasserie.pdf

The Brasserie "Op der Haart" is known for its home-style cooking in the Dreiländereck. If you just want to have a drink, you can do so in the brasserie bar.



Mon. & Tue: from 11:30 a.m. – 3:00 p.m.
We.-Sun: 11:30 a.m. – 9:00 p.m.

massen.lu/menus/primavera_speisekarte.pdf

Enjoy southern dishes in a modern atmosphere in the centre of the Massen Shopping Centre, with a view of the Conzefenn nature reserve.



Mon.-Sun. from 6:30 a.m. – 6:00 p.m.

massen.lu/menus/bakstuff-menu.pdf

Grated potato pancakes, soups, crêpes, croques monsieur, tarte flambée, Pizza & Hot Drinks.



Mon.-Fri.: from 11:30 a.m. – 3:00 p.m.
Sat. & Sun.: from 11:30 a.m. – 6:00 p.m.

massen.lu/menus/self-service.pdf

A fast, no-frills service combined with a large selection of regional and international products that change daily.



Mon.-Sun. from 11:30 a.m. – 7:00 p.m.

massen.lu/menus/bella_vista_karte.pdf

Bella Vista offers a wide range of sweet and savoury pancakes, delicious Belgian waffles and homemade ice cream.



Mon.-Sun. from 10:00 a.m. – 6:00 p.m.

massen.lu/menus/wiener_kaffeehaus_karte.pdf

Wiener Kaffeehaus offers you not only a multitude of coffee variations, but also regional beers, small snacks and home-made pastries.



Mon.-Fri. from 05:30 a.m. – 9:30 p.m.
Sat. from 6:00 a.m. – 9:30 p.m.
Sun. from 8:00 a.m. – 9:30 p.m.

massen.lu/menus/bp_speisekarte.pdf

Breakfast, sandwiches, pizza, kebab, hamburger, hot dogs, snacks, coffee



Mon.-Sun. from 11:30 a.m. – 8:00 p.m.

massen.lu/menus/snacky.pdf

Variations of freshly grilled juicy burgers with 180g of pure beef, served with home-made fries and homemade sauces.



Fancy an exciting
nature experience ?



The Conzefenn is waiting right outside your door !
<https://www.komoot.de/tour/173658757>



There are **microwaves**
on the floors 2, 3 and 4.

Homemade dishes to warm up you can find in **La Grande Épicerie Massen**



Free internet
in 2 steps:

1.: select „wemperhardt free“
 2.: in the browser "confirm all conditions" and done. No code needed.



WhatsApp Service
 +352 661 748 240

We are also available during reception hours via WhatsApp.

For Rommservice / beverage service you reach us under the number **-501**

Service fee: **15€**



You will find the
information sheet
here:



https://www.wemperhardt.lu/docs/gaestemappe_DE_FR_EN.pdf



Wellness

daily: from 4:00 p.m. – 9:00 p.m.
 Saunabag on request



Breakfast hours

Mon. – Fri.: from 7:00 a.m. – 10:00 a.m.
 Weekend & holidays: 7:00 a.m. – 11:30 a.m.